



**The Co-operative University College of Kenya**  
(A Constituent College of Jomo Kenyatta University of Agriculture & Technology)

**END OF SEMESTER EXAMINATIONS APRIL - 2015**

**EXAMINATIONS FOR DIPLOMA IN COMMUNITY DEVELOPMENT**

**UNIT CODE: COCD 1207**

**UNIT TITLE: SOCIAL POLICY AND ADMINISTRATION**

**DATE:**

**TIME:**

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**INSTRUCTIONS:**

Answer question **ONE** (**compulsory**) and any other **TWO** questions

**QUESTION ONE**

- a) Define the term social work (2 Marks)
- b) Define the term social problem (2 Marks)
- c) Name and explain FOUR (4) factors of a social problem (4 Marks)
- d) Discuss EIGHT (8) agencies where social workers can work (8 Marks)
- e) Discuss the historical background of social work (12 Marks)
- f) Name TWO (2) importance of social work in a society (2 Marks)

**QUESTION TWO**

- a) Discuss at length the FOUR (4) primary assumptions of modern conflict theory (8 Marks)
- b) Explain the FIVE (5) uses of Humanistic and Existential therapies (10 Marks)
- c) Define the term functionalism as used in social science (2 Marks)

**QUESTION THREE**

- a) Discuss the FIVE (5) factors or situations facing and actor according to Melton (10 Marks)
- b) Name and explain 2 characteristics of social work profession (2 Marks)
- c) Discuss the monopolistic component of professionalism (8 Marks)

**QUESTION FOUR**

- a) Explain the challenges of social work as a profession (8 Marks)
- b) Explain FOUR (4) ethical responsibilities of social worker (4 Marks)
- c) Discuss NASW code of ethics (8 Marks)

**QUESTION FIVE**

- a) Discuss the FOUR (4) emerging trends in social work (8 Marks)
- b) Discuss SIX (6) goals that guide effective service delivery (12 Marks)