



The Co-operative University of Kenya

END OF SEMESTER EXAMINATION NOVEMBER-2019

EXAMINATION FOR THE DIPLOMA IN CATERING & HOTEL MANAGEMENT

(YR I SEM II)

UNIT CODE: DCHM 1106

UNIT TITLE: HOUSEKEEPING AND LAUNDRY PRACTICAL

DATE: 28TH NOVEMBER, 2019

TIME: 2:00 PM – 4:00 PM

INSTRUCTIONS TO CANDIDATES

8:00 a.m– 8:30 p.m	PREVIOUS PREPARATION	(30 min)
8:30 p.m-10:00 p.m	PRODUCTION	(1½ Hours)
10:00p.m-10:30p.m	PRESENTATION	(30 min)

This paper consists of **SIX** (6) tests.

Each group will ballot for one question and follow the instructions provided.

TEST ONE

You are the supervisor of Timina guest house. You are expecting a large check in of guests in the coming week. Daily clean the guest rooms and weekly clean the windows.

TEST TWO

You are the supervisor of Timina guest house. You are expecting a large check in of guests in the coming week. Daily clean the guest rooms and weekly clean the bathrooms.

TEST THREE

You are the supervisor of Timina guest house. You are expecting a large check in of guests in the coming week. Daily clean the guest rooms and weekly clean the guest room walls.

TEST FOUR

You are the supervisor of Timina guest house. You are expecting a large check in of guests in the coming week. Daily clean the conference room and weekly clean the furniture to be used during the conference.

TEST FIVE

You are the supervisor of Timina guest house. You are expecting a large check in of guests in the coming week. Daily clean the corridors and weekly clean the staircases.

TEST SIX

You are the supervisor of Timina guest house. You are expecting a large check in of guests in the coming week. Daily clean the guest public washrooms and weekly clean the Wash Hand Basins