



The Co-operative University of Kenya

SUPPLEMENTARY / SPECIAL EXAMINATION AUGUST-2019

EXAMINATION FOR THE DIPLOMA IN TOURISM MANAGEMENT

UNIT CODE: DMTM 1205

UNIT TITLE: AIRLINE TICKETING AND DOCUMENTATION

DATE: 26TH AUGUST, 2019

TIME: 9:00 AM – 11:00 AM

INSTRUCTIONS:

Answer question **ONE (compulsory)** and any other **TWO** questions

QUESTION ONE

- a) Show the calculation to obtain the fare for the following journey. (10mks)

FARE TYPE = Y

TPMS	JOURNEY	CARRIER
	DAR	
935	LUN	TC
252	X/HRE	Z9
596	JNB	UM
182	GBE	BP

- b) Name any **THREE** countries in the following IATA areas (10mks)
- Area 1
 - Area 2
 - Area 3
- c) Indicate the sectors or IATA areas where these cities belong (10mks)
- ADD – ATH – HRE – DOH
 - OSA – KUL – MNL
 - TUN – JED – TLV – LIS
 - YMQ – LAX – MVD
 - BUE – RIO – CHI – NYC
 - NBO – LOS – MOW
 - MEX – YTO – SFO
 - CPH – MBA – CAS
 - BKK – JKT – BJS – TYO
 - BUE – LAX – RIO

QUESTION TWO

- a) Choose from the following; AT, AP, PA, WH, EH, TS, SA, FE, RU, PN to determine the global indicators for the following: (15mks)
- ADD – DXB – TYO – KUL
 - OSA – IST – MOW
 - HKG – JNB – RIO – MVD
 - MOW- TYO
 - BUE- RIO- CHI-NYC
 - NBO – LOS – MVD
 - BJS – YTO- SFO
 - HKG – MIA – DAR
 - IEV- MOW – BJS – TYO
 - SYD – LAX – RIO
- b) Name any **FIVE** airlines and their respective codes (5mks)

QUESTION THREE

- a) Use the fare box below to answer the questions that follow (15mks)

Fare Calculation

SYD EY X/ AUH EY JNB BA LO15M7845.55NUC7845.55END ROE1.186433

- What is the city of origin?
- How many non-stop points are in this journey?
- How many stop over are in this journey?
- What is the destination Country?
- What is the amount of AF?
- Is there a surcharge in this journey?
- If the answer above is YES, what is the level of the surcharge?
- What is the Local Currency Fare?
- There is an HIP from the origin to intermediate stopover, True or False?
- Identify the Fare Construction Point (FCP).

- b) List **FIVE** international airports and their three letter codes (5mks)

QUESTION FOUR

- a) Fill in the blank spaces with the appropriate city name (15mks)

	CITY CODE	CITY NAME
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i.	YVR	
ii.	BJS	
iii.	KUL	
iv.	YTO	
v.	TYO	
vi.	LAX	
vii.	LAS	
viii.	LOS	
ix.	DXB	
x.	SFO	

b) Outline the benefits of studying air ticketing and fares (5mks)

QUESTION FIVE

a) Clearly explain at least five airline freedoms (15mks)

b) Indicate the IATA codes for the following countries (5mks)

- i. Kenya
- ii. Zimbabwe
- iii. Botswana
- iv. Togo
- v. Tanzania