



**The Co-operative University of Kenya**  
**END OF SEMESTER EXAMINATION AUGUST-2017**  
**EXAMINATION FOR THE BACHELOR OF COMMERCE**  
**UNIT CODE: HBC 2108**  
**UNIT TITLE: ORGANIZATION THEORY & DEVELOPMENT**

**DATE: 4<sup>TH</sup> AUGUST, 2017**

**TIME: 2:00 PM – 4:00 PM**

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**INSTRUCTIONS:**

- Answer question **ONE (compulsory)** and any other **TWO** questions

**SECTION ONE**

- a) Discuss the modern management erastating the various schools of thought in this era. (10 Marks)
- b) Identify and explain the various components of an organization giving your own examples. (10 Marks)
- c) Explain the meaning of authority and discuss the various types of authority in an organization. (10 Marks)

**QUESTION TWO**

- a) Discuss the advantages and disadvantages of power used in an organization. (10 Marks)
- b) Explain the barriers of delegation of authority that an organization may be likely to face. (10 Marks)

**QUESTION THREE**

- a) Explain the various forms of organizational design in organizations giving your own examples and diagrams where necessary (10 Marks)
- b) Discuss the various types of external macro organization environment. (10 Marks)

**QUESTION FOUR**

- a) Discuss the advantages of centralized organization. (10 Marks)
- b) Discuss the merits and demerits of centralized organization. (10 Marks)

**QUESTION FIVE**

- a) Explain the reasons why individuals resist change in organizations. (10 Marks)
- b) What are the necessary steps that management can take in order to effectively adopt change? (10 Marks)