



The Co-operative University of Kenya

END OF SEMESTER EXAMINATION DECEMBER-2019

**EXAMINATION FOR THE DEGREE OF BACHELOR OF CO-OPERATIVE
BUSINESS**

UNIT CODE: HBH 2403

UNIT TITLE: LEADERSHIP AND TEAM BUILDING

DATE: DECEMBER, 2019

TIME:

INSTRUCTIONS:

- Answer question **ONE (compulsory)** and any other **TWO** questions

QUESTION ONE

- (a) Transformational leadership theory model is a key model for transformational leaders today. Discuss it with relevant examples in the Kenyan context (10 marks)
- (b) Explain the key differences between a leader and a manager (10 marks)
- (c) Distinguish between a group and a team (4 marks)
- (d) We have **THREE** common types of teams found in organizations. Highlight and explain (6 marks)

QUESTION TWO

- (a) Groups and team are a common arrangement in today's business environment. Discuss various stages of group/team development (10 marks)
- (b) Explain different criteria for assessing effectiveness and performance in an organization (10 marks)

QUESTION THREE

- (a) Carroll's (1991) stated key areas of Corporate Social Responsibility (CSR). Explain the four areas of focus (10 marks)
- (b) Explain the reasons as to why technology is important in organisational leadership today (10 marks)

QUESTION FOUR

- (a) Explain various sources of unethical behaviour in organization (10 marks)
- (b) Power can be derived from interpersonal, structural and situational bases. Highlight and explain various power bases (10 marks)

QUESTION FIVE

- (a) Explain steps of decision making process in an organization (14 marks)
- (b) Explain arguments for Corporate Social Responsibility (CSR) (6 marks)