The Co-operative University of Kenya

END OF SEMESTER EXAMINATION DECEMBER-2018

EXAMINATION FOR THE DEGREE OF BACHELOR OF CO-OPERATIVE BUSINESS/HUMAN RESOURCE MANAGEMENT UNIT CODE: HBH 2405

UNIT TITLE: STRATEGIC HUMAN RESOURCE MANAGEMENT

DATE: DECEMBER, 2018 TIME:

INSTRUCTIONS:

• Answer question **ONE** (**compulsory**) and any other **TWO** questions

QUESTION ONE

- (a) Explain the strategic nature of Human Resource Management (6 marks)
- (b) Discuss how human resource can be source of distinctive capabilities for a firm's competitive advantage (6 marks)
- (c) Discuss FIVE approaches to strategic HRM (10 marks)
- (d) Giving relevant examples, describe FOUR types of HR strategies (8 marks)

OUESTION TWO

- (a) Define the term "Strategy" and describe its TWO key elements (6 marks)
- (b) Discuss FOUR approaches for achieving high commitment from an organizations human resources. (8 marks)
- (c) Highlight SIX barriers to effective implementation of human resource strategies (6 marks)

QUESTION THREE

- (a) Describe the TEN steps involved in formulation of strategy (10 marks)
- (b) Strategic HRM should attempt to achieve a balance between the 'hard' and 'soft' elements of human resource management. Discuss (10 marks)

QUESTION FOUR

- (a) Outline SIX benefits of strategic human resource management (6 marks)
- (b) Specific HR strategies usually set out what the organization intends to do in certain areas. Describe Seven such area (14 marks)

OUESTION FIVE

Discuss the following concepts in relation to strategic HRM;

| (a) Competitive advantage | (5 marks) |
|---|-----------|
| (b) Strategic fit | (5 marks) |
| (c) Organizational development strategies | (5 marks) |
| (d) Knowledge management strategies | (5 marks) |