



The Co-operative University College of Kenya
(A Constituent College of Jomo Kenyatta University of Agriculture & Technology)

END OF SEMESTER EXAMINATIONS APRIL - 2015

EXAMINATIONS FOR DIPLOMA IN COMMUNITY DEVELOPMENT

UNIT CODE 1110

UNIT TITLE: CONFLICT RESOLUTION

DATE:

TIME:

INSTRUCTIONS:

Answer question **ONE** (**compulsory**) and any other **TWO** questions

QUESTION ONE

- a) Define the following terms
 - i. Conflict (2 Marks)
 - ii. Conflict Management (2 Marks)
 - iii. Competition (2 Marks)
- b) Identify and describe the different types of conflict (10 Marks)
- c) Identify sign of conflict between individuals and groups (9 Marks)

QUESTION TWO

- a) Explain the stages of conflict development (8 Marks)
- b) What are some of the circumstances that conflicts can be used? (7 Marks)

QUESTION THREE

- a) Explain the sources of international conflicts (7 Marks)
- b) Explain the effects of international conflict (8 Marks)

QUESTION FOUR

- a) Identify FIVE (5) steps to conflict management (5 Marks)
- b) Give the guiding principles for handling conflict (10 Marks)

QUESTION FIVE

Discuss features of TWO (2) main theories of conflict (15 Marks)